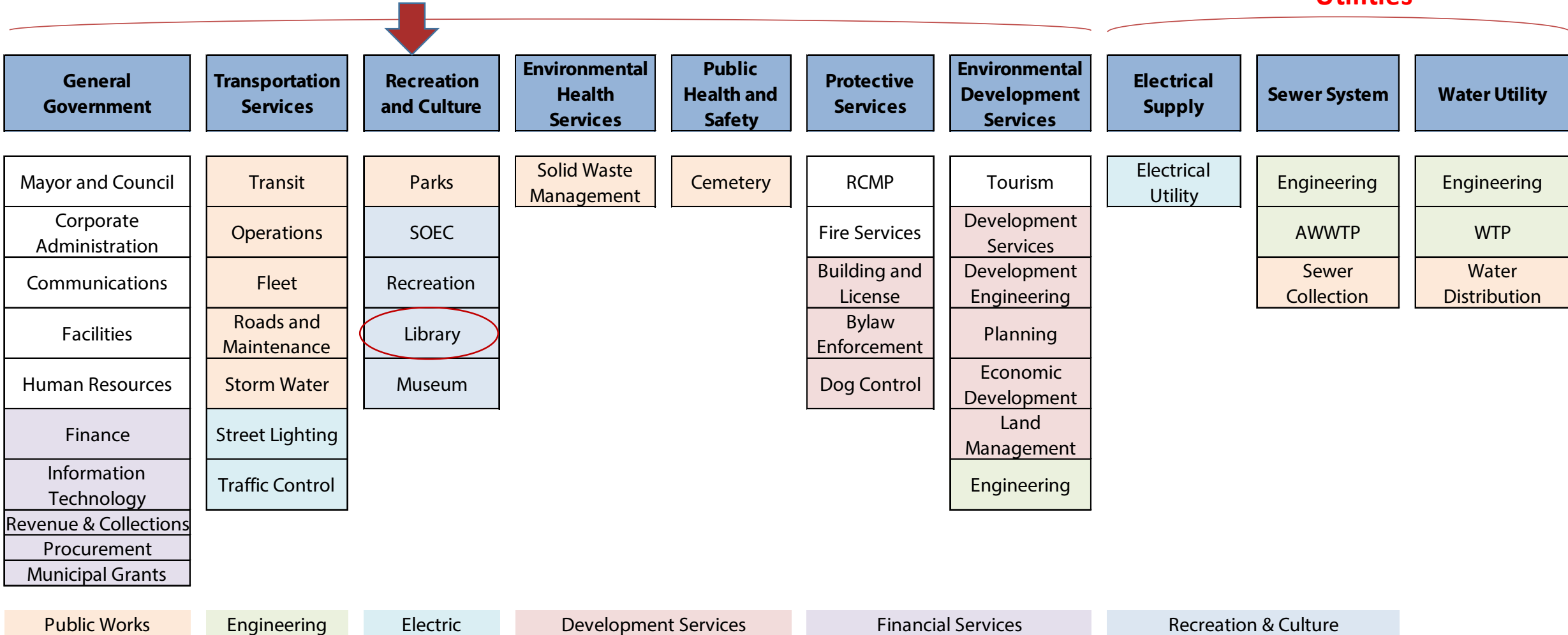


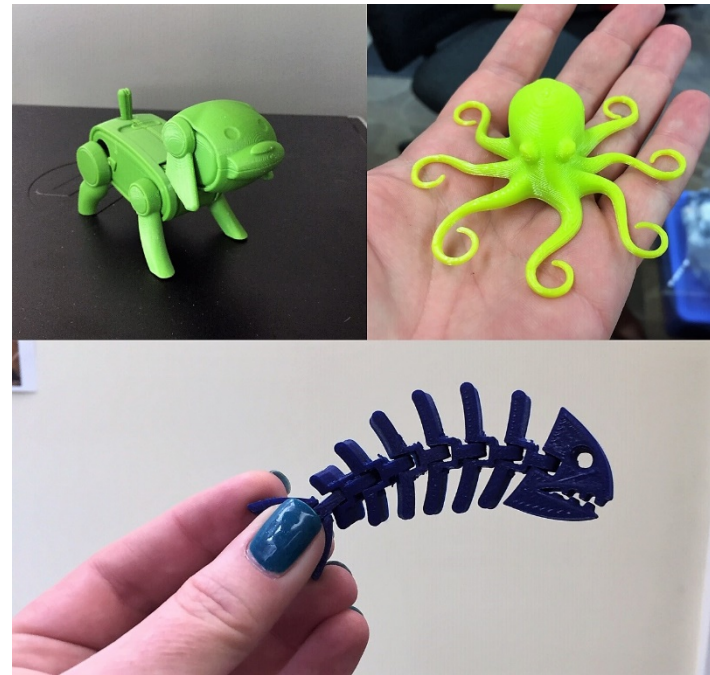


City of Penticton: Financial Plan Reporting Structure

General

Utilities





Penticton Public Library

Overview



The Penticton Public Library offers library services to the residents of the City of Penticton by providing collections, programming, and services in support of: life-long learning, cultivating creativity, 21st century literacies, and reading for pleasure.

18,301 Active resident card holders
378,657 Items circulated
99,246 Items in collection
2,328 Items borrowed from or lent to other libraries
62 Borrow-A-Librarian appointments

26,583 reference questions answered
342 programs delivered to 8,004 attendees (all ages)
222,423 in person visits plus 75,014 virtual visits
21,267 public computer uses

2018 Achievements

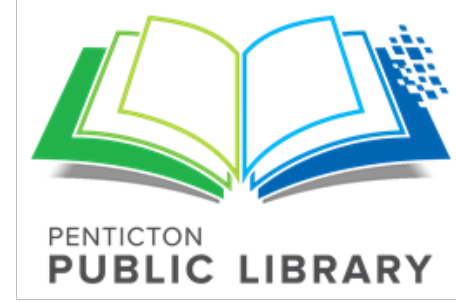


- ✓ STEAM programming developed for the 8 to 12 year olds
- ✓ Outcome based evaluations of Homebound delivery service, Borrow-a-Librarian and STEAM programs
- ✓ Collection maintenance

Additional Achievements

- ✓ 3D printing programs/service development
- ✓ Evaluation & refinement of digital resources
- ✓ Adoption of SirsiDynix Horizon Enterprise system for patron focused catalogue

2019 Initiatives



Expansion of Outreach services

- **City strategic goal: Community Building & Social Development**
- **Library strategic goals: Increased community engagement & fostering lifelong learning**
 - In 2019, we will be expanding on our outreach services to meet community needs with both traditional and new services.
 - ensures equitable delivery of library services

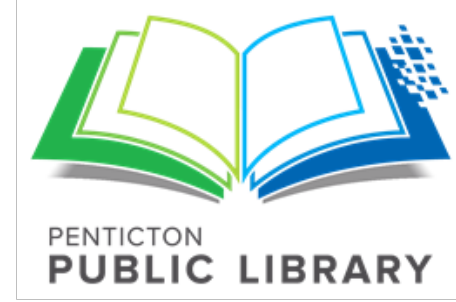
2019 Initiatives



Adjustment of Online services:

- **City strategic goal: Social Development & Fiscal Sustainability**
- **Library strategic goals: Put the patron experience first & fostering lifelong learning**
- This adjustment will be to normalize the Library's spending on items in high demand by our users while maintaining our current budget for books.

Staffing



<u>2018</u>	<u>2019</u>
15.6	15.8

Highlights



	2019 Budget	% change	Trend
Total Revenue	-257,612	3.8%	↑
Total Expense	1,413,304	4.8%	↑
Total Internal Allocation In	113,400		↑
Total Internal Allocation Out	<u>0</u>		→
Net Operating Expense	1,269,092		↑
Total Capital	<u>0</u>		→
Cost per Capita	37.59		↑
% of Property Tax	3.80%		↑

2019 Budget



	2018 Budget	2018 Forecast	2019 Budget	2020 Budget	2021 Budget	2022 Budget	2023 Budget
Goods and Services	481,800	462,451	499,300	499,300	499,300	499,300	499,300
Salaries and Benefits	<u>879,293</u>	<u>886,096</u>	<u>914,004</u>	<u>924,949</u>	<u>936,114</u>	<u>947,501</u>	<u>959,116</u>
Total Operating Expenses	1,361,093	1,348,547	1,413,304	1,424,249	1,435,414	1,446,801	1,458,416
Total Internal Allocation In	0	0	113,400	115,668	117,981	120,341	122,748
Grant Revenue	-130,712	-129,836	-137,712	-137,712	-137,712	-137,712	-137,712
Sales and service fees	-64,500	-53,496	-55,900	-55,900	-55,900	-55,900	-55,900
Other contributions	-62,000	-64,735	-64,000	-64,000	-64,000	-64,000	-64,000
Net Operating Expenses	1,103,881	1,100,480	1,269,092	1,282,305	1,295,783	1,309,530	1,323,552

Decision Requests



- \$7,000 to increase hours of LTI Cataloguer in relation to the expansion of Outreach Services.
- \$5,000 to increase online services to maintain library's digital services



Questions ?